

Safi Systems Introduces SafiWorkshop (alpha): an Enterprise Level Asterisk Call Flow Editor and Server

Safi Systems LLC is pleased to announce the inaugural release of their software product: SafiWorkshop (currently distributed in alpha version). This release is a fully functional trial version for non-commercial use and will give Asterisk administrators the ability to fully evaluate the software.

SafiWorkshop is a visual call flow designer that allows Asterisk administrators to quickly create and deploy powerful IVR, auto-attendants, and call routing applications by creating diagrams that reflect the desired function. These diagrams, or Safilets, can then be executed remotely on Safi Systems' standalone server component: SafiServer.

SafiServer is the heart of the Safi Systems' call handling infrastructure. A mini-version of SafiServer is embedded in SafiWorkshop allowing for seamless testing and debugging of applications created by the designer. SafiServer is built using a Service Oriented Architecture (or SOA) model and is based on Java™ Technology. By utilizing the FastAGI connection to a given Asterisk server; SafiServer is able to handle the call control logic outside the Asterisk environment, making many advanced features possible including the ability to control multiple Asterisk servers with a single SafiServer instance. Another major advantage to the SafiServer architecture is that call applications can be updated and deployed without impact to live call processing.

Along with a commercial release of SafiServer; future Safi releases will include features such as: database connectivity, web services, email and a whole host of other features that will bolster the Safi Systems offering.

The trial version of SafiWorkshop (with the embedded mini-version of SafiServer) is available for download via the company web site:

www.safisystems.com

About the Author

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